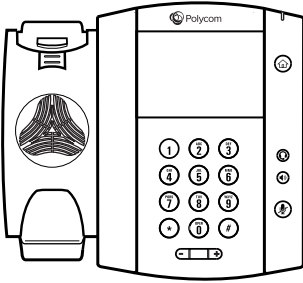


**Polycom® VVX® 500  
Business Media Phone****Polycom® VVX® 600  
Business Media Phone**

Need more information? Navigate to your phone's Support page from [support.polycom.com/voice](http://support.polycom.com/voice).

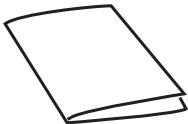
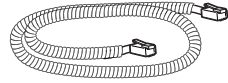
## Package Contents



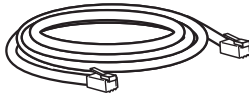
VVX 500 or VVX 600 Phone



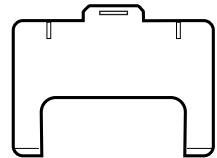
Handset and Cord



Quick Start Guide



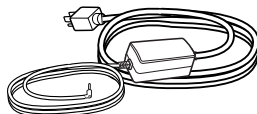
Network Cable



Phone Stand

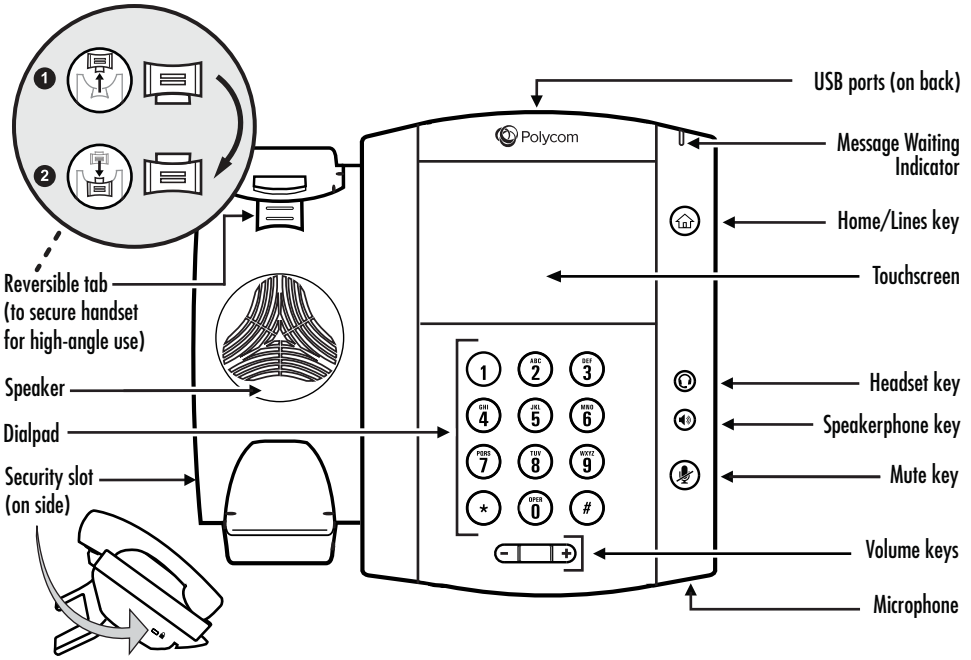
## Optional Accessories

For more information, contact your reseller.

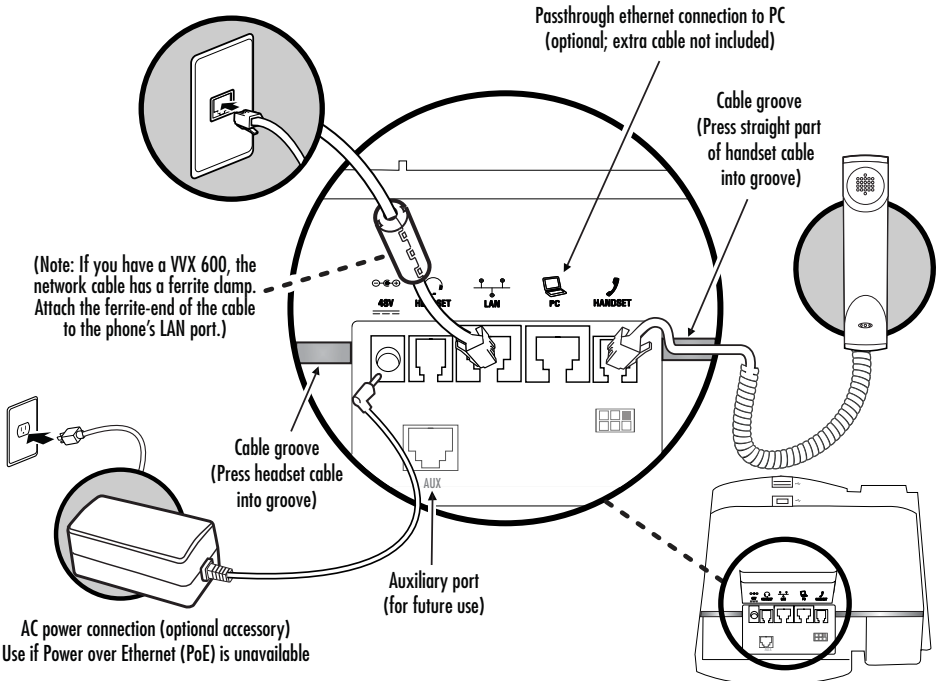


AC Power Cord and Adapter

# Features

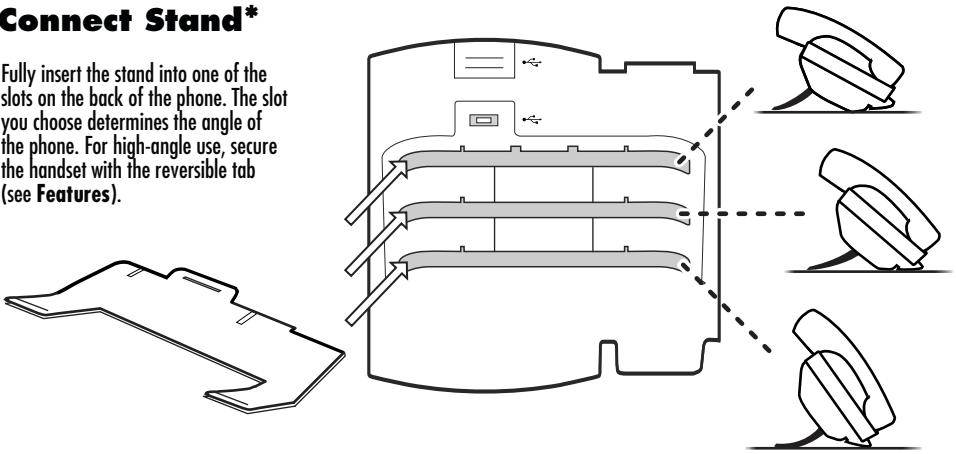


# Connect Cables



## Connect Stand\*

Fully insert the stand into one of the slots on the back of the phone. The slot you choose determines the angle of the phone. For high-angle use, secure the handset with the reversible tab (see **Features**).



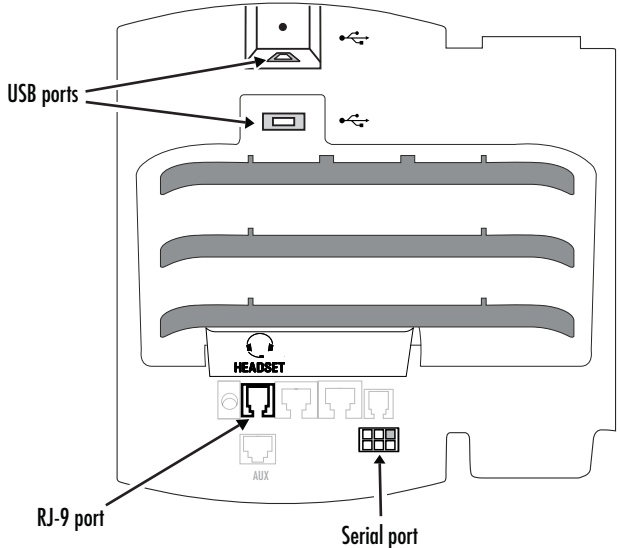
\*For wallmount installation, an optional accessory is available. For more information, contact your reseller.

## Connect Optional Headset

**Note:** Your phone supports wired and wireless headsets, including electronic hookswitch (EHS) headsets. VVX 600 phones also support Bluetooth headsets.

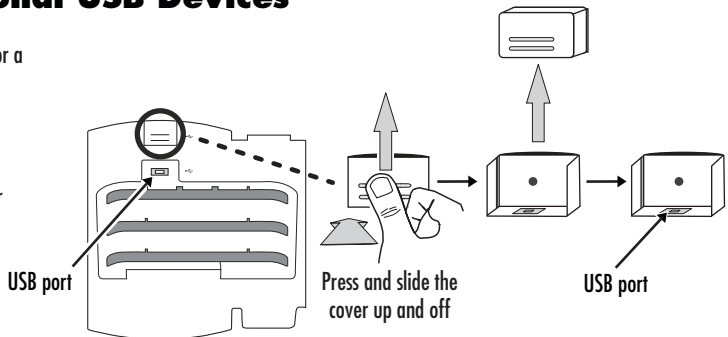
For connection directions, refer to your headset documentation. Standard headsets typically use the RJ-9 or USB port, while EHS headsets use the RJ-9 and serial port. The ports are on the back of your phone, as shown in the diagram.

For more information, see *Using Headsets with Polycom Phones*, available from <http://support.polycom.com/UCEngAdvivories>.



## Connect Optional USB Devices

You can attach a USB headset, or a USB flash drive (to record calls, use the Digital Picture Frame feature, or to change the background picture on your phone). To learn more, see your phone's User Guide.



# Copyright, Safety Notices

**LIMITED WARRANTY.** Polycorn warrants to the end user ("Customer") that this product will be free from defects in workmanship and materials, under normal use and service, for one year from the date of purchase from Polycorn or its authorized reseller. Polycorn's sole obligation under this express warranty shall be, at Polycorn's option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or of neither of the two foregoing options are reasonably available, Polycorn may, on its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of Polycorn. Replacement products or parts may be new or reconditioned. Polycorn warrants any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer. Products returned to Polycorn must be sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to Polycorn until the returned item is received by Polycorn. The repaired or replaced item will be shipped to Customer, at Polycorn's expense, not later than thirty (30) days after Polycorn receives the defective product, and Polycorn will retain risk of loss or damage until the item is delivered to Customer.

**EXCLUSIONS.** Polycorn will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow Polycorn's installation, operation, or maintenance instructions.
- Unauthorized product modification or alteration.
- Unauthorized use of common carrier communication services accessed through the product.
- Abuse, misuse, negligent acts or omissions of Customer and persons under Customer's control; or
- Acts of third parties, acts of God, accident, fire, lightning, power surges or outages, or other hazards.

**WARRANTY EXCLUSIVE.** IF A POLYCOM PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER'S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT POLYCOM'S OPTION, TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. POLYCOM NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS.

**SERVICE AGREEMENTS.** Please contact your Polycorn Authorized Reseller for information about service agreements applicable to your product.

**SOFTWARE SUPPORT.** Polycorn will provide support for software running on the Product if all of the following conditions are satisfied:

- The product is under warranty or is covered by a Polycorn service contract;

## CE Mark R & TE Directive (EU Only)

Polycorn (UK) Ltd tímto prohlašuje, že tento Polycorn VVX 500/VVX 600 je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.

Underleggende Polycorn (UK) Ltd erklærer herved, at følgende udstyr Polycorn VVX 500/VVX 600 overholder de væsentlige krav og avirge relevante krav i direktiv 1999/5/EF.

Hierlijk verklaart Polycorn (UK) Ltd dat het toestel Polycorn VVX 500/VVX 600 in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.

Hawnnêkk, Polycorn (UK) Ltd, jidkjarra i dan Polycorn VVX 500/VVX 600 jikkon-forma mal-tigjiet essenzjalji u ma provvediment oħrajn relevanti i hemm fta-Direttiva 1999/5/EC.

Käsitsejänsä kinnitab Polycorn (UK) Ltd seadme Polycorn VVX 500/VVX 600 vastavõetud direktiivi 1999/5/EÜ põhikohustele ja nimetatud direktiivi tulenevatele teistele asjakohastele sätetele.

Hereby, Polycorn (UK) Ltd, declares that this VVX 500/VVX 600 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Per medio de la presente Polycorn (UK) Ltd declara que el Polycorn VVX 500/VVX 600 cumple con los requisitos esenciales y cualesquiera otras condiciones exigibles de la Directiva 1999/5/CE.

ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ ΠΟΛΥΚΟΡΝ (UK) LTD ΔΗΛΩΝΕΙ ΟΤΙ ΤΟ ΠΟΛΥΚΟΡΝ VVX 500/VVX 600 ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΑΙΕΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΑΠΟΡΡΙΣΤΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΜΗΛΙΑΣ 1999/5/ΕΚ.

Par la présente Polycorn (UK) Ltd déclare que l'appareil Polycorn VVX 500/VVX 600 est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

Con la presente Polycorn (UK) Ltd dichiara che questo Polycorn VVX 500/VVX 600 è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.

Här med gärlar vi i tillslippen 1999/5/EC att Polycorn VVX 500/VVX 600 är i samnärmi við grunnkröfur og aðrar kröfur, sem gerlar úr i tillslippen 1999/5/EC.

As per Polycorn (UK) Ltd, declares, ka Polycorn VVX 500/VVX 600 abtatt Direktivas 1999/5/EC bókalskjámg þrástáttm áin öðrum að til staðfáttáttm notkennum.

## SAFETY AND REGULATORY INFORMATION.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interferences received, including interference that it may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Hereby, Polycorn, Inc. declares that the products in this manual are CE marked and in compliance with all EU directives and regulations that apply to them including: R&TE Directive 1999/5/EC. A full copy of the Declaration of Conformity can be obtained from Polycorn Ltd., 207 Bath Road, Slough, Berkshire, SL1 4DX, UK.

In accordance with Part 15 of the FCC Rules, the user is cautioned that any changes or modifications not expressly approved by Polycorn, Inc. could void the user's authority to operate the equipment.

**Operating Ambient Conditions:** Operating temperature: +32 to 104°F (0 to 40°C); Relative humidity: 5% to 95%, noncondensing; Storage temperature: -40 to +160°F (-40 to +70°C). Installation must be performed in accordance with all relevant national wiring rules. (Installation doit être exécutée conformément à tous les règlements nationaux applicables au filage électrique. The outlet to which this apparatus is connected must be installed near the equipment and must always

- The product software is the current major version or the next preceding major version (software revisions are labeled as "x.y.z," with the first two digits designating major versions).
- The product software comes with 90-day software warranty, providing for software updates (minor releases/bug fixes). To continue to receive support, purchasing a maintenance contract is the most economical solution.

Requests for software support should be made through the Polycorn Reseller from whom the product was purchased.

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Šlo Polycorn VVX 500/VVX 600 atitinka esminius reikalavimus ir kitas 1999/5/EB direktyvos nuostatas.

Hierlijk verklaart Polycorn (UK) Ltd dat het toestel Polycorn VVX 500/VVX 600 in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG.

Hawnnêkk, Polycorn (UK) Ltd, jidkjarra i dan Polycorn VVX 500/VVX 600 jikkon-forma mal-tigjiet essenzjalji u ma provvediment oħrajn relevanti i hemm fta-Direttiva 1999/5/EC.

Käsitsejänsä kinnitab Polycorn (UK) Ltd seadme Polycorn VVX 500/VVX 600 vastavõetud direktiivi 1999/5/EÜ põhikohustele ja nimetatud direktiivi tulenevatele teistele asjakohastele sätetele.

Polycorn (UK) Ltd erklærer herved at stiftet Polycorn VVX 500/VVX 600 er i samsvare med de grunnleggende krav og avirge relevante krav i direktiv 1999/5/EF.

Niniezajmyj Polycorn (UK) Ltd oświadczają, że Polycorn VVX 500/VVX 600 jest zgodne z zasadniczymi wymaganiami oraz innymi stosowanymi postanowieniami Dyrektywy 1999/5/EC.

Polycorn (UK) Ltd, jidkjarra i dan Polycorn VVX 500/VVX 600 jikkon-forma mal-tigjiet essenzjalji u ma provvediment oħrajn relevanti i hemm fta-Direttiva 1999/5/EC.

Polycorn (UK) Ltd, jidkjarra i dan Polycorn VVX 500/VVX 600 o skladu z bitvenimi zahtevami in ostalnimi relevantnimi določili direktive 1999/5/EC.

Polycorn (UK) Ltd slymty vyhlásuje, že Polycorn VVX 500/VVX 600 spĺňa základné požadavky a všetky príslušné ustanovenia smernice 1999/5/ES.

Polycorn (UK) Ltd verklauttaa täten että Polycorn VVX 500/VVX 600 täyttää laite on direktiivin 1999/5/EF oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

Härmed intygar Polycorn (UK) Ltd att denna Polycorn VVX 500/VVX 600 står i överensstämmelse med de väsentliga egenhetskraven och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EC.

be readily accessible. La prise électrique à laquelle l'appareil est branché doit être installée près de l'équipement et doit toujours être facilement accessible.

[C] Class [B] digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe [B] sera conforme à la norme NMB-003 du Canada.

To avoid electric shock, do not connect safety extra low voltage (SELV) circuits to telecommunication station network (TNV) circuits. LAN ports contain SELV circuit, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables. This product is rated 48Vdc, 0.38A. When used with the optional external power supply (PSC18U-480, or similar rated PSU), the power supply shall be a Listed power supply with a LPS output, rated 48V, min. 0.38A.

**Hearing Aid Compatibility (HAC):** This device is hearing aid compatible.

**Australia Warning:** This equipment will be inoperable when mains power fails.

**Japan:**


この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信機障害を発生させる可能性があります。取扱説明書に準って正しい取り扱いをしてください。 V C C - B

**Applies to VVX 600 Phones Only:** Radiation Exposure Statement: The antenna used for this transmitter must be installed to provide a separation distance of at least 20 centimeters from all persons, and must not be co-located or operating in conjunction with any other antenna or transmitter. This portable device with its antenna complies with FCC's RF radiation exposure limits set forth for an uncontrolled environment. To maintain compliance, this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. FCC registration number: M72-VVX600.

This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions: 1) This device may not cause interference, and 2) This device must accept any interference, including interference that may cause undesired operation of the device. Privacy of communications must not be ensured when using this telephone. Contact Number IC: 1849-CVX600.

**Contact Information:** Please contact your Polycorn Authorized Reseller for assistance.



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