

Edge Analytics Appliance

Operating Instructions

Software Version 1.00

Before operating the unit, please read this manual thoroughly and retain it for future reference.

REA-C1000

Table of Contents

Overview	
Using This Manual Precautions for Preventing Access to the Unit an Unintended Third Party Features	t by 4
Location and Function of Parts System Configuration	5
Installation and Connection	
Installing	7
Mounting using mounting screws	
Connecting	
Connecting to AC power supply	
Initial Setup	
Setting Up a Computer	8
Accessing the Unit from a Web Browser	
Screen Structure	
Configuring Initial Setup Items	
Enabling option functions	
Starting applications	
Checking notifications	10
Unit Setup (Common Settings)	
Basic Operations in the Common Settings	
Menu	
Input/Output	
Video Network	
Security	
[User] tab	
[Access] tab	14
[SSL] tab	
[Referer] tab	
[License] tab	
[History] tab	
System	
[Information] tab	
[Date & Time] tab	
[Initialize] tab	
[Update] tab[EULA] tab	
[Software] tab	
[0

Application Setup and Operation Configuring an Application21 Common application setup operation21 Running an application21 Handwriting Extraction Application22 Preparation before setup22 Configuring the Handwriting Extraction application22 Running the Handwriting Extraction application23 PTZ Auto Tracking Application24 Preparation before setup24 Configuring the PTZ Auto Tracking application24 Running the PTZ Auto Tracking application27 Close-up by Gesture Application28 Preparation before setup28 Configuring the Close-up by Gesture application28 Running the Close-up by Gesture application29 Real-time Cropping Application29 Preparation before setup29 Configuring the Real-time Cropping application29 Running the Real-time Cropping application30 **Appendix** Message List31 LED indicators31 Web browser display31 Troubleshooting32 About Use of GNU GPL/LGPL Software33 Specifications33 External Dimensions34

Overview

Safety Regulations (supplied)

Describes the important points for safe use of the unit. Be sure to read it.

Operating Instructions (This document/ Web)

These operating instructions describe the names of the various parts of the unit, and installation, connection, and operation methods.

Using This Manual

The Operating Instructions document is designed to be read on a computer display.

The content you need to know in order to use the unit is described here.

Read it before you operate the unit.

Jumping to a related page

When you read the instructions on a computer display and click on the related part of the relevant page that is being displayed, you jump to the related page. Relevant pages can be searched easily.

Software display examples

The software displays described in this manual are explanatory examples. Note that some displays may be different from the ones that actually appear.

Printing the Operating Instructions

Depending on your system, certain displays or illustrations in the Operating Instructions, when printed out, may differ from those that appear on your screen.

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Precautions for Preventing Access to the Unit by an Unintended Third Party

The unit may be accessible by an unintended third party on the network, depending on the usage environment. Changing the user name and password of the administrator from the default settings is highly recommended for security reasons. For details about changing the user name and password, see "Security" (page 14).

If the unit is accessed by an unintended third party, there may be undesired effects, such as operations or settings that may interfere with operation of the unit.

The unit can be fraudulently accessed in a network environment where a device is connected or connectable to the network without the administrator's permission, or a computer or other network device connected to the network can be used without any permission. Connect to these environments at your own risk. Also, use the SSL function, Referer check function, or other security measures to prevent unauthorized access to the unit. For details about functions, see "Security" (page 14).

Note

The China model does not support the SSL function.

Features

The REA-C1000 is a device that analyzes video that is input from a camera, computer, or other device, and automatically generates video content in real-time that previously would have required significant time and human resources, and been expensive to create. REA-C1000 configuration and application operation can be controlled intuitively using a simple screen displayed in a web browser on a computer connected to the network.

The unit features the following applications.

Handwriting Extraction

This application identifies and extracts text and diagrams drawn on a whiteboard or blackboard in real-time, and renders them so that they appear in front of the speaker.

PTZ Auto Tracking

This application tracks a moving target, and automatically moves a remote camera to maintain optimum composition while shooting.

Note

For details about supported remote cameras, contact your distributor.

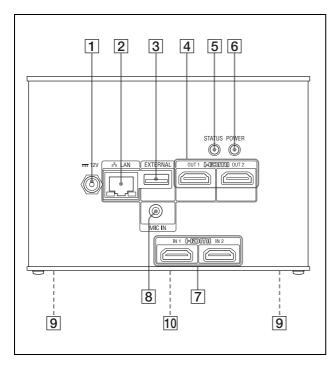
Close-up by Gesture

This application interprets specific gestures of people in the video, and automatically zooms in on the corresponding area. You can display two images (a wide angle view and zoomed view) in real-time.

Real-time Cropping

This application simultaneously displays a wide-angle view and a cropped view, from a single camera, by cutting out a desired portion of the whole view in realtime.

Location and Function of Parts



1 === 12 V (DC power input) connector Connect to an AC adapter (not supplied).

Note

For details about supported AC adapters (not supplied), contact your distributor. Use of other AC adapters may cause a fire or malfunction.

2 Ran (network) connector (RJ-45)

Connect to a 10BASE-T, 100BASE-TX, or 1000BASE-T switching hub using a LAN cable (not supplied, category 5 or higher, shielded twisted pair).

Note

For safety, do not connect the connector for peripheral device wiring that might have excessive voltage to this port. Follow the instructions for this port.

3 EXTERNAL connector

Note

Not supported in the current software version.

4 HDMI OUT 1/HDMI OUT 2 connectors

Connect to the HDMI input connectors of a display, projector, or other video device to display the output video from the unit.

5 STATUS button/LED

STATUS button

Press and hold the button for 5 seconds with the unit turned so that the POWER LED starts flashing green. Press and hold the POWER button for 3 seconds while the LED is flashing to restart the unit and restore all settings, including network settings, to their factory default settings.

STATUS LED

Lights in green when the unit is operating normally.

Lights in red when not connected to the network. Flashes in red when an error (such as an over-temperature alarm) occurs in the unit.

6 POWER button/LED

Power is supplied and the POWER LED lights in green when the unit is connected to an outlet using an AC adapter (not supplied) and power cord. To turn the unit off, press and hold the button for 3 seconds. The POWER LED goes out when the unit turns off.

To turn the unit on again, press the POWER button. The POWER LED lights in green.

7 HDMI IN 1/HDMI IN 2 connectors

Connect to the HDMI output connectors of a camera, computer, or other video device.

Note

Audio from connected devices is not supported in the current software version.

8 MIC IN connector

Connect to the audio output connector of an audio device.

Note

Not supported in the current software version.

Mounting screw holes (four locations on bottom panel)

Use to mount the unit.

For details, see "Mounting using mounting screws" (page 7).

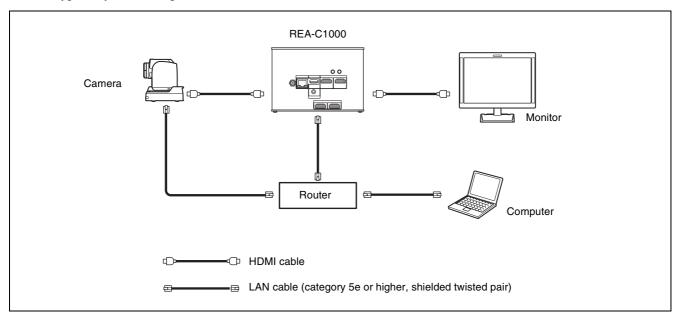
10 Ratings label (bottom panel)

Important

This label shows the name of the unit and its electrical ratings.

System Configuration

The unit can be arranged into various system configurations with other devices (not supplied). The diagram below shows a typical system configuration.



Tip

We recommend that you build a 1000BASE-T network to provide for future function expansion.

Installation and Connection

Installing

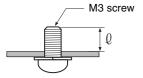
Install the unit on a level surface, such as a desktop. If, unavoidably, you need to mount the unit on an inclined surface, mount the unit using the mounting screw holes on the bottom panel to prevent the unit from falling.

Notes

- Cables may catch on the connector shell of other cables connected to adjacent connectors and not be connected properly, depending on the cables used. Check that the cables can be used with the unit beforehand.
- Mount the unit so that no strong force is applied to the cables connected to the unit. Cables may be pulled out or the unit may malfunction.
- Notes about temperature rise of the unit
 - The unit may become hot during use. This is not a malfunction.
 - Avoid use where the unit is in direct contact with exposed skin for extended periods.
 - The temperature rise may occur quickly in hightemperature environments.

Mounting using mounting screws

Attach the unit using the four mounting holes (for M3 screws) on the bottom panel. Use M3 screws that meet the following criteria. Attach the unit with the screws against a flat surface, without ridges or undulations, and tighten securely.



 ℓ =3 mm to 8 mm

Connecting

Connecting to AC power supply

Connect to the AC power supply using an AC adapter (not supplied) and power cord.

The POWER LED lights green when power is supplied. After the unit has powered up, the STATUS LED lights green when access from a web browser becomes enabled.

Notes

- For details about supported AC adapters (not supplied), contact your distributor. Use of other AC adapters may cause a fire or malfunction.
- Connect the power supply to the unit only after powering on the other peripheral devices.

Initial Setup

Perform the following configuration when starting the unit for the first time. This configuration is performed by the administrator.

Setting Up a Computer

Prepare a computer and connect it to the network. The recommended operating environment is given below.

OS: Windows 10 Pro (32-bit version/64-bit version) **Web browser:** Google Chrome Ver. 70 or later

Notes

- Turn off tablet mode.
- Do not use the Back button of the browser.
- JavaScript is used for the web page display when accessing the unit. The web page may not display correctly if your computer uses certain software, such as anti-virus software.

Accessing the Unit from a Web Browser

Perform the following configuration to enable access of the unit from a web browser.

1 Assign an IP address to the unit using RM-IP Setup Tool.

The IP address of the unit is obtained automatically using DHCP, but you can change it using RM-IP Setup Tool if required.

For details about setting the IP address, refer to the RM-IP Setup Tool guide.

Tip

Download RM-IP Setup Tool and the RM-IP Setup Tool guide separately from the following website. www.sony.net/CameraSystem

2 Check the IP address of the unit.

You can check the IP address using RM-IP Setup Tool.

For details about checking the IP address, refer to the RM-IP Setup Tool guide.

3 Start a web browser on the computer, and enter the IP address of the unit in the address bar.

4 Access the unit.

User name and password authentication is required to access the unit. The user name and factory-set password of the unit are given below.

User name: admin Password: Admin_1234

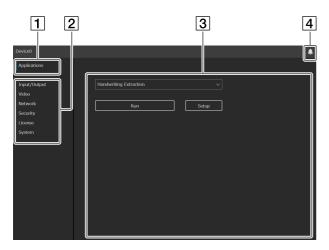
Tip

In RM-IP Setup Tool, the unit is detected on the "Camera" tab. You can check and set the name and IP address of the unit from RM-IP Setup Tool in the same way as for a remote camera. By default, "Device0" is displayed as the name of the unit.

Screen Structure

The following screen appears in the web browser when you access the unit.

You can configure the unit, and configure and run applications from this screen.

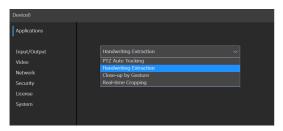


Note

The initial setup screen appears by default when you access the unit in its factory default state.

1 [Applications]

Click to select, configure, or run an application. Clicking displays the available applications.



Selecting an application displays the setup and run screen of the application.

2 Common settings menu

Click to configure common settings of the unit, such as video and network settings.

3 Operation/settings area

Displays the selected menu item screen or application setup screen.

4 Notifications button

A red indicator is displayed on the notifications button when there is a notification relating to the status of the unit. Click it to display the notifications dialog.

Configuring Initial Setup Items

Access the unit in the factory default state, and configure the following items.

[EULA]

Displays the EULA (End User License Agreement).

[Language]

Specify the display language of the screen. For details about configuration, see "System" (page 18).

[Administrator]

Set [User Name] and [Password] for the administrator. For details about configuration, see "Security" (page 14).

[Network]

Configure the network settings for connection between the unit and a computer. For details about configuration, see "Network" (page 13).

[Date & Time]

Set the date and time on the unit. For details about configuration, see "System" (page 18).

[System Frequency]

Set the system frequency for the unit to support. For details about configuration, see "Video" (page 12).

Notes

- Be sure to change the default user name and password used when you first start the unit. After changing the user name and password, reauthentication using the new user name and password is required.
- If the network settings are changed, access the unit again using the changed network information.
- The unit must be restarted after completing the initial setup.

Enabling option functions

Option functions must be enabled before configuring or running an application. To enable an option function, you must activate a pre-installed license or purchase and install a license. For details about installing a license, see "License" (page 17).

Licenses

The following option function licenses are available for the unit.

- REA-L0100 Handwriting Extraction license Enables the Handwriting Extraction function.
- REA-L0200 PTZ Auto Tracking license Enables the PTZ Auto Tracking function.
- REA-L0300 Close-up by Gesture license Enables the Close-up by Gesture function.

Pre-installed licenses

You can trial test option functions by activating preinstalled licenses on the unit, without having to purchase and install any licenses.

For details about activation, see "License" (page 17).

Notes

- Activating pre-installed licenses enables you to trial test option functions for a limited time only.
- For details about purchasing licenses, contact your distributor.

Starting applications

Access the unit from a web browser to select and run an application.

A license may need to be enabled to run an application. For details about configuring applications, see "Application Setup and Operation" (page 21).

Tip

If the unit is turned off normally while an application is running, the application will automatically restart the next time the unit is turned on.

Checking notifications

You can check the status of the unit and the status of connections with external devices in the notifications dialog.

The notifications dialog is displayed automatically when the status of the unit changes. You can also display the dialog by clicking the notifications button at the top right of the screen.

For details about notifications, see "Message List" (page 31).

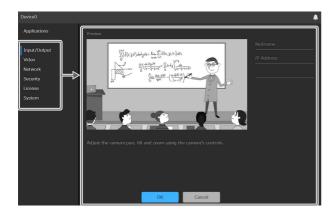
Unit Setup (Common Settings)

This section describes the common settings of the unit on each menu page.

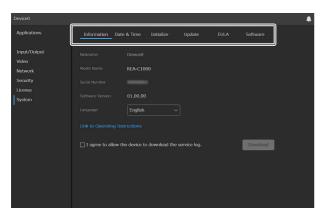
This configuration is performed by the administrator.

Basic Operations in the Common Settings Menu

Click an item in the common settings menu on the left side of the screen to display the setup screen for that item.



If the setup screen displays multiple tabs, click on a tab to switch the display in the setup screen.



The following buttons at the bottom of the setup screen are common for all items.



[OK]: Click to apply the settings. The settings are not applied on the unit until you click this button.

[Cancel]: Click to discard the settings and return to the previous state.

Note

Only those items that are currently configurable are displayed. Items that are grayed out cannot be configured. Functions that are not installed are not displayed.

Input/Output

Use to configure the connected camera that supplies the video input of the unit.

You can preview and adjust the video from the camera or device connected to the HDMI IN 1 connector.



Preview image

When the camera or other video device connected to the HDMI IN 1 connector is operating normally, a preview of the image from the camera is displayed.

[Nickname]

Enter a nickname for the connected camera or device. This is used as an identifier when configuring applications.

[IP Address]

Enter the IP address of the remote camera to control a Sony remote camera from the unit using VISCA over IP.

[Model Name]

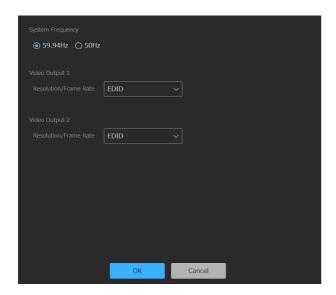
Select the model name or enter an arbitrary model name for the remote camera to control from the unit using VISCA over IP.

Notes

- When using the PTZ Auto Tracking application, [IP Address] and [Model Name] entry is required. If these are left blank or the settings are incorrect, the application may not function correctly.
- When using the Handwriting Extraction application, you can use the remote camera functions in the application by adding entries for [IP Address] and [Model Name].

Video

Use to configure the system frequency and output video of the unit.



[System Frequency]

Select the system frequency.

[59.94Hz]: Supports input and output video in 59.94 Hz systems.

[50Hz]: Supports input and output video in 50 Hz systems.

[Video Output 1]

Set the output image size and frame rate of the video output from the HDMI OUT 1 connector.

[EDID]: Automatically determine and output a video image that is compatible with the connected output device

[3840×2160 / 29.97P]: Output at 3840×2160 29.97P. (Available only when the system frequency is 59.94 Hz)

[3840×2160 / 25P]: Output at 3840×2160 25P. (Available only when the system frequency is 50 Hz)

[1920×1080 / 59.94P]: Output at 1920×1080 59.94P. (Available only when the system frequency is 59.94 Hz)

[1920×1080 / 50P]: Output at 1920×1080 50P. (Available only when the system frequency is 50 Hz)

[Video Output 2]

Set the output image size and frame rate of the video output from the HDMI OUT 2 connector.

[EDID]: Automatically determine and output a video image that is compatible with the connected output device.

[1920×1080 / 59.94P]: Output at 1920×1080 59.94P. (Available only when the system frequency is 59.94 Hz)

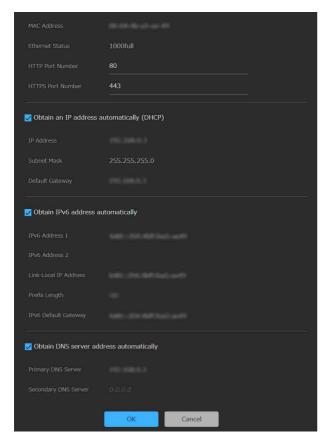
[1920×1080 / 50P]: Output at 1920×1080 50P. (Available only when the system frequency is 50 Hz)

Note

If the system frequency is changed, you must restart the unit.

Network

Use to configure the network settings for connection between the unit and a computer.



[MAC Address]: Displays the MAC address of the unit. [Ethernet Status]: Displays the current communications speed.

[HTTP Port Number]: Displays the port number for HTTP.

[HTTPS Port Number]: Displays the port number for HTTPS.

Note

The China model does not support the SSL function.

To obtain an IP address (IPv4) automatically from a DHCP server

Place a check mark in [Obtain an IP address automatically (DHCP)] to automatically acquire the IP address, subnet mask, and default gateway.

[IP Address]: Displays the current IP address.
[Subnet Mask]: Displays the current subnet mask value.

[**Default Gateway**]: Displays the current default gateway.

Note

If you select [Obtain an IP address automatically (DHCP)], check that a DHCP server is operating on the network.

To specify a fixed IP address (IPv4)

Clear the [Obtain an IP address automatically (DHCP)] checkbox and enter the following items.

[IP Address]: Enter the IP address of the unit.

[Subnet Mask]: Enter the subnet mask value.

[Default Gateway]: Enter the default gateway.

To obtain an IP address (IPv6) automatically

Place a check mark in [Obtain IPv6 address automatically] to automatically acquire the IP address, prefix length, and default gateway.

[IPv6 Address 1] / [IPv6 Address 2]: Displays the current IPv6 addresses.

[Link-Local IP Address]: Displays the current IPv6 link-local IP address.

[Prefix Length]: Displays the current prefix length. [IPv6 Default Gateway]: Displays the current IPv6 default gateway.

Notes

- If you select [Obtain IPv6 address automatically], check with the network administrator whether IPv6 assignment is supported.
- Operation in a multi-prefix environment is not supported, and communication may not operate correctly.

To specify a fixed IP address (IPv6)

Clear the [Obtain IPv6 address automatically] checkbox and enter the following items.

[IPv6 Address 1]: Enter the IP address of the unit. [Prefix Length]: Enter the prefix length. [IPv6 Default Gateway]: Enter the default gateway.

To obtain the DNS server address automatically

Place a check mark in [Obtain DNS server address automatically] to automatically acquire the addresses of the primary DNS server and secondary DNS server.

[**Primary DNS Server**]: Displays the current primary DNS server IP address.

[Secondary DNS Server]: Displays the current secondary DNS server IP address.

Note

To obtain the DNS server address automatically, either [Obtain an IP address automatically (DHCP)] or [Obtain IPv6 address automatically] must be enabled. Check with the network administrator whether the environment supports a server address being obtained automatically.

To specify the DNS server address manually

Clear the [Obtain DNS server address automatically] checkbox and enter the following items.

[**Primary DNS Server**]: Enter the IP address of the primary DNS server.

[Secondary DNS Server]: Enter the IP address of the secondary DNS server.

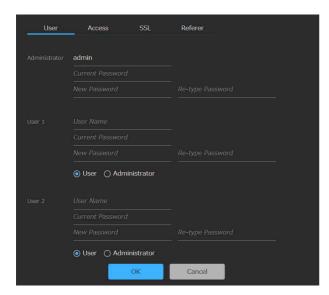
Security

Use to configure settings relating to security on the unit. The screen consists of [User], [Access], [SSL], and [Referer] tabs.

[User] tab

Use to configure users.

You can configure the user name, password, and user access permissions of one administrator and nine general users.



Administrator and general users

Users on the unit are categorized into administrator and general users.

The administrator can access all functions of the unit, including configuration of the unit and applications. A general user has permission to monitor running applications only.

[Administrator], [User 1] to [User 9]

Set the following items for the administrator and each general user.

[User Name]: Enter a user name comprising 5 to 16 characters.

[Current Password]: Enter the currently configured password comprising 8 to 64 characters.

[New Password]: Enter the new password you want to set comprising 8 to 64 characters.

[Re-type Password]: Re-enter the new password you want to set to verify the password.

Administrator permission selection: To grant administrator access to a user, select [Administrator]. To set a general user without administrator access, select [User].

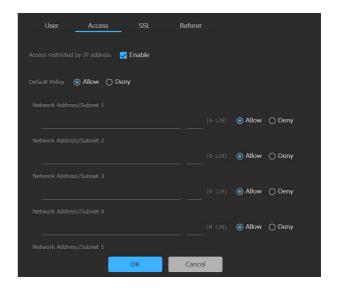
Notes

- The following characters are valid in user names and passwords. Include at least one upper-case letter, one lower-case letter, and one number in passwords.
 - Alphanumeric characters
 - Symbols (!\$%'()=-~^|@`[{}]_/?<>+*.)
- A user name and new password must be configured when adding a user.
- To change the user information, all items must be specified again.
- When deleting a user, leave all fields other than [Current Password] blank.

[Access] tab

Use to configure the security function to restrict the computers that can access the unit.

Similarly, you can also configure security for each network when using IPv6.



To enable IP address restrictions

Place a check mark in [Enable] for [Access restricted by IP address], and configure the following items.

[Default Policy]

Select [Allow] or [Deny] to allow or deny access from computers whose network address is outside the ranges configured in [Network Address/Subnet 1] to [Network Address/Subnet 10].

[Network Address/Subnet 1] to [Network Address/Subnet 10]

Enter the network address/subnet mask value that you want to allow or deny access.

You can specify up to ten network addresses and subnet mask values.

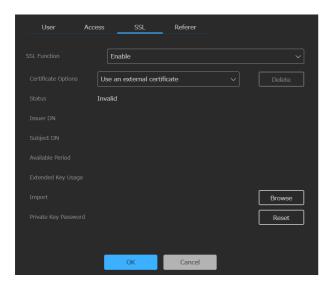
Enter a subnet mask value of 8 to 32 (8 to 128 for IPv6). Set access to [Allow] or [Deny] individually for each network address/subnet mask.

Tips

- The subnet mask value indicates the number of bits that are masked off from the left. For example, the subnet mask value for 255.255.255.0 is 24. If you set "192.168.0.0/24" and [Allow], computers having an IP address between 192.168.0.0 and 192.168.0.255 have access allowed.
- You can access the unit even from a computer with an IP address whose access right is set to [Deny], if you enter the user name and password set for the Administrator using the [User] tab of the [Security] page on the authentication screen.

[SSL] tab

Use to configure the SSL or TLS function (hereinafter referred to as SSL). Configuring these settings allows the unit to use SSL communication with client devices.



Notes

- The China model does not support the SSL function.
- When using the SSL function, always configure the settings after setting the date and time of the unit. If the date and time are not set correctly, it may not be possible to connect to the unit using a web browser.
- Reload the web browser after you change the SSL settings.

To enable the SSL function

Select [Enable] from the [SSL Function] pull-down menu to enable the SSL function.

When [Enable (Allow HTTP connection for some clients)] is selected, both SSL connections and HTTP connections are allowed.

When [Enable] is selected, only SSL connections are allowed.

Precautions with SSL connections

When you use only SSL connections with the SSL function set to [Enable], you will not be able to access the unit if the SSL function is not working properly. In this case, you must reset the unit to the factory settings. (All settings will be initialized.)

To avoid this, check that SSL connection can be established before configuration by performing the following steps.

1 Set the SSL function to [Enable (Allow HTTP connection for some clients)].

Note

Always select [Enable (Allow HTTP connection for some clients)]. If it is not selected and the SSL connection fails, you will not be able to access the unit.

- 2 Click the [OK] button to close the web browser.
- 3 Display the web browser using an SSL connection.
- 4 After confirming that SSL connection is possible, set the SSL function to [Enable].

Tip

If the SSL connection fails while checking the connection, you can select [Enable (Allow HTTP connection for some clients)] to connect using an HTTP connection. Check the settings on the [SSL] tab using an HTTP connection, and then check the SSL connection again.

[Certificate Options]

Select the certificate installation mode.

[Use an external certificate]: This mode uses a certificate (including private key information) issued by a CA. PKCS#12 and PEM certificate formats are supported.

[Use a self-signed certificate (For test use)]: This mode uses a certificate and private key pair generated as described in "To generate a self-signed certificate" (page 16). The private key information corresponding to the certificate is stored within the unit.

You do not need to install an external certificate, but validating its existence, which is one of the SSL functions, is not possible for the following reasons.

- Self-signing uses the private key generated in the unit
- A preconfigured value is set for the Distinguished Name (Common Name, and so on).
- The certificate is not issued by a CA trusted by the customer's system.

For reasons of security, we recommend using this certificate only when there is no problem and a lack of total security is not a concern, such as for testing.

Notes

- When [Use a self-signed certificate (For test use)] is selected, a security alert appears when initiating an SSL connection with a web browser.
- SSL connection may not be possible depending on the type of certificate installed in the unit.

To import a certificate

Click the [Browse] button at the bottom right of the setup screen and select the certificate. Click the [OK] button in the file selection dialog to import the selected file into the unit.

Note

The import process is invalid if the selected file is not a certificate or if the format of the imported certificate is not allowed.

To generate a self-signed certificate

A self-signed certificate must be generated when [Use a self-signed certificate (For test use)] is selected in [Certificate Options].

Click the [Generate] button to generate a self-signed certificate in the unit.

Clicking the [Generate] button again after generating a self-signed certificate will update the self-signed certificate stored in the unit.

Notes

- Make sure to set the date and time on the unit before performing this operation. If the date and time are not set correctly, it may not be possible to connect to the unit using a web browser.
- Before clicking the [Generate] button to generate a self-signed certificate, select [Use a self-signed certificate (For test use)] in [Certificate Options] and click the [OK] button.

To display the certificate contents

When the certificate has been configured in the unit correctly, information from the certificate appears in [Status], [Issuer DN], [Subject DN], [Available Period], and [Extended Key Usage].

[Status]

Displays whether the status of the certificate is valid or invalid. The following status types are displayed.

[Valid]: The certificate is correctly stored and configured.

[Invalid]: The certificate is not correctly stored and configured. If invalid, possible causes are as follows:

- [Use an external certificate] is selected but the private key password included in the certificate is not specified correctly.
- [Use an external certificate] is selected but the private key included in the certificate is not encrypted. Or the private key password is specified but is not encrypted.
- [Use an external certificate] is selected but the required private key is not included in the certificate.
- [Use a self-signed certificate (For test use)] is selected but a self-signed certificate has not been generated.

Note

When the certificate to be imported is in PKCS#12 format and the private key password is not specified

correctly, "<Put correct private key password>" is displayed in the [Issuer DN], [Subject DN], [Available Period], and [Extended Key Usage] fields. Specify the correct private key password.

To delete the imported certificate or self-signed certificate

Click the [Delete] button on the setup screen to delete the imported certificate or self-signed certificate.

To specify the private key password

Enter a password comprising up to 50 characters for the private key included in the certificate in [Private Key Password]. Entry is supported only when [Certificate Options] is set to [Use an external certificate]. Leave the field for this parameter blank if the private key included in the certificate is not encrypted. To enter the private key password, click the [Reset] button and enter a password.

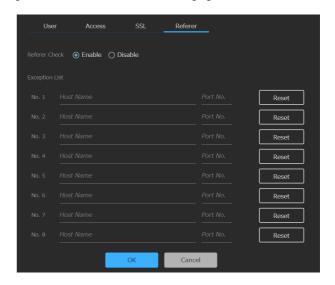
Note

Click the [Cancel] button at the bottom of the screen if you want to cancel changing the private key password after clicking the [Reset] button. Note that clicking the [Cancel] button also restores all other setting items on the [SSL] tab to the previous settings.

[Referer] tab

Use the [Referer] tab to configure the Referer check function. "Referer Check" is a function that checks whether the web page which requested the access is legitimate when the unit is accessed from an external source. If the web page cannot be confirmed as legitimate, access is denied.

If you want to access the unit from a web page other than one that the unit provides, register the host name and port number that hosts the web page on this tab.



To enable Referer check

Select [Enable] in [Referer Check]. The following items can be configured when Referer check is enabled.

[No. 10]: Register bosts that are not subjected.

[No. 1] to [No. 10]: Register hosts that are not subjected to the Referer check as an exception list.

[Host Name]: Enter the host name or IP address of the computer that hosts the web page you want to register in the exception list.

[Port No.]: Enter the port number of the computer that hosts the web page you want to register in the exception list.

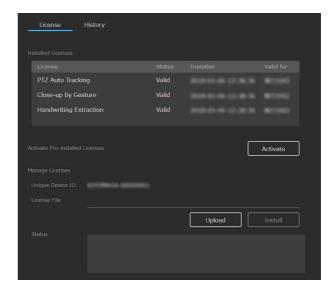
[Reset]: Reset the exceptions settings.

License

Configuration of licenses is required to activate option functions on the unit.

The screen consists of [License] and [History] tabs.

[License] tab



[Installed Licenses]

Displays the option function name, status, installation date and time, and validity period of installed licenses in list view.

[Activate Pre-installed Licenses]

Click the [Activate] button to run activation for the licenses pre-installed on the unit. Select the pre-installed license you want to activate, and activate it to use the option function for a limited time.

Notes

- The option function corresponding to an activated preinstalled license is enabled when the unit is restarted.
- The valid period countdown starts immediately after activation, regardless of when the unit is restarted.
- The valid period of a pre-installed license is 60 days.

[Manage Licenses]

Displays the Unique Device ID and status of the licenses.

To purchase a license and enable option functions

You can use option functions by purchasing and installing a license. Before performing this procedure, purchase the license and then obtain a purchase code.

Note

For details about purchasing licenses, contact your distributor.

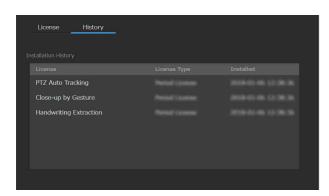
Perform steps 1 and 3 on the setup screen of the unit. In step 2, access the specified site from a web browser on a computer, and follow the instructions displayed on the screen.

- 1 Access the device on which to use the option function, and check [Unique Device ID] on the [License] tab of the setup screen.
- 2 Access "Upgrade and License Management Suite" from a web browser on the computer. URL: https://ulms.sony.net
 - **2-1** Follow the instructions displayed on the screen to register a license purchase code and enter the Unique Device ID obtained in step **1**.
 - **2-2** Download the issued license file (installation key "RQ_LIC.DAT").
- 3 Perform the following operations on the setup screen.
 - **3-1** Click the [Upload] button on the [License] tab, and select the license file (installation key "RQ_LIC.DAT") downloaded in step **2-2**.
 - **3-2** Click the [OK] button in the file selection dialog to import the file into the unit.
 - **3-3** Click the [Install] button to install the license.
 - **3-4** Restart the unit.

Notes

- The option function corresponding to the installed license is enabled when the unit restarts.
- The Unique Device ID and license file are linked together. When obtaining a license file, always enter the Unique Device ID of the device on which the option function will be used.
- The license cannot be installed correctly if the Unique Device ID used to obtain the license file and the Device Unique ID of the device on which the license file is imported are different.

[History] tab

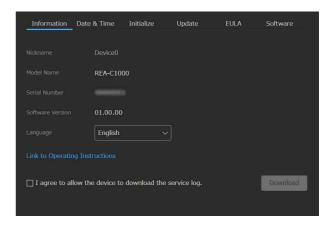


Displays the log of the installed licenses. You can check the option function name, license type, and installation date and time for each license.

System

Use to configure the basic system settings of the unit. The screen consists of [Information], [Date & Time], [Initialize], [Update], [EULA], and [Software] tabs.

[Information] tab



[Nickname]

Displays the name of the device configured using RM-IP Setup Tool.

[Model Name]

Displays the model name of the unit.

[Serial Number]

Displays the serial number of the unit.

[Software Version]

Displays the software version of the unit.

[Language]

Specify the display language of the screen. You can select [Japanese], [English], or [Chinese].

[Link to Operating Instructions]

Click the link to display the Operating Instructions (this document).

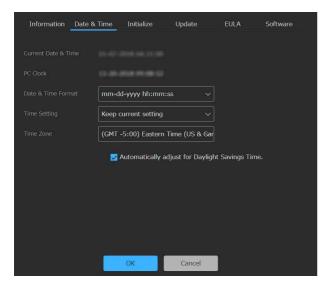
To download the service log

You can download device information as a service log used for service.

Place a check mark in [I agree to allow the device to download the service log.] to enable the [Download] button.

Click the [Download] button, then follow the instructions in the displayed dialog to select a folder and save the service log of the unit.

[Date & Time] tab



[Current Date & Time]

Displays the set date and time of the unit.

Note

The date and time set at the time of purchase may not be accurate. Always check the setting.

[PC Clock]

Displays the date and time of the computer being used.

[Date & Time Format]

Select the date and time format to display.

You can select [yyyy-mm-dd hh:mm:ss], [mm-dd-yyyy hh:mm:ss], or [dd-mm-yyyy hh:mm:ss].

[Time Setting]

Select the method for setting the date and time.

[Keep current setting]: Select to keep the current settings for the date and time of the unit.

[Synchronize with PC]: Select to synchronize the date and time of the unit with the date and time of the computer.

[Manual Setting]: Select to set the date and time of the unit manually. Specify a value in the [Current Date & Time] field.

[Synchronize with NTP]: Select to synchronize the date and time of the unit with the NTP (Network Time Protocol) server of a time server. If you select [Synchronize with NTP], specify the NTP server.

[NTP Server]

Synchronize using the entered NTP server address.

[Time Zone]

Set the time zone for the region in which the unit is installed relative to Greenwich Mean Time.

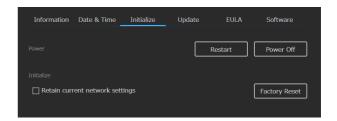
Note

If the time zone selected in [Time Zone] and the time zone of the computer are different, a date and time reflecting the difference in time zones is set on the unit.

To adjust for Daylight Savings Time automatically

Place a check mark in [Automatically adjust for Daylight Savings Time.] to automatically adjust the time for daylight savings time (summer time) in the selected time zone.

[Initialize] tab



[Restart]

Click the [Restart] button when you want to restart the unit. Click the [OK] button in the displayed confirmation dialog to restart the unit.

[Power Off]

Click the [Power Off] button when you want to shut down the unit. Click the [OK] button in the displayed confirmation dialog to shut down the unit.

Press the POWER button on the unit when you want to turn the unit on again.

[Factory Reset]

Use this when you want to reset the unit to the factory default settings. Click the [Factory Reset] button, and click the [OK] button in the displayed confirmation dialog to reset the settings to the factory default settings and restart the unit.

You can reset the unit to its factory default settings using the buttons on the unit (page 5).

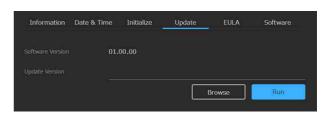
To retain network settings

Place a check mark in [Retain current network settings] to retain only the current network settings when resetting the unit to the factory default settings. The corresponding items are configured on the [Network] and [Security] pages.

Note

Information relating to option function licenses is retained even when a factory reset is performed.

[Update] tab



Use this to check and update the software version of the unit.

To update the software

Click the [Browse] button, select the firmware update file, and click the [Run] button.

The unit restarts automatically, and the update is

[EULA] tab

executed.

Displays the EULA (End User License Agreement).

[Software] tab

Displays the software licenses used by the unit.

Application Setup and Operation

Note

Option functions must be enabled before configuring or running an application. To enable an option function, you must activate a pre-installed license or purchase and install a license. For details, see "[License] tab" (page 17).

Configuring an Application

Configure application settings before running an application. This configuration is performed by the administrator.

Note

Connect the unit and external devices before configuring the application. Disconnecting and reconnecting an HDMI cable, turning HDMI devices on/off, or switching video signals while configuring or running an application may prevent the settings from being configured successfully or adversely affect the video output from the unit.

- 1 Access the unit from a web browser. For details about accessing the unit, see "Accessing the Unit from a Web Browser" (page 8).
- 2 Select the application to configure from [Applications].
- **3** Click the [Setup] button.

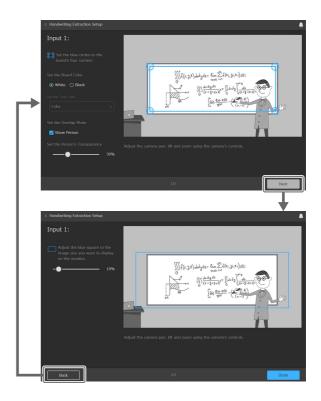
 The application starts, and the setup screen for the application appears.



Common application setup operation

You can configure an application using the setup wizard help guide displayed on the screen.

Press the [Next] button to move to the next screen of the setup wizard, or the [Back] button to return to the previous screen. Click the [Done] button to complete the configuration.

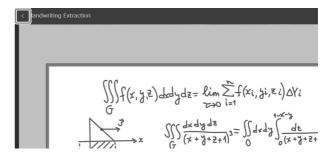


Running an application

After configuring an application, click the [Run] button on the application screen to run the application.

To exit an application

While configuring or running an application, click [<] at the top left of the screen or turn off the unit.



Tip

If the unit is turned off while an application is running, the application will automatically restart the next time the unit is accessed.

Handwriting Extraction Application

This application identifies and extracts text and diagrams drawn on a whiteboard or blackboard in real-time, and renders them so that they appear in front of the speaker.

Note

The Handwriting Extraction option function must be enabled before configuring or running the Handwriting Extraction application. Activate the corresponding preinstalled license, or purchase and install a license.

Preparation before setup

- 1 Connect a camera to the HDMI IN 1 connector, and connect the device to which you want to output the extracted image to the HDMI OUT 1 connector.
- 2 Turn on the camera and peripheral devices.

Notes

- Adjust the position and field of view of the camera connected to the HDMI IN 1 connector so that the blackboard or whiteboard fits within the field of view of the camera.
- Adjust the focus of the remote camera connected to the HDMI IN 1 connector manually so that the whole view of the blackboard or whiteboard to extract is in focus. Adjust the white balance and exposure manually according to the usage environment.
- When the remote camera configured in [Input/Output]
 (page 11) is connected to the HDMI IN 1 connector
 and configured correctly, the white balance and
 exposure of the camera may be adjusted by the unit
 according to the usage environment while the
 application is running.

Configuring the Handwriting Extraction application

- 1 Select [Handwriting Extraction] from [Applications].
- 2 Click the [Setup] button.

The setup screen appears. A preview of the image from the camera connected to the HDMI IN 1 connector is displayed on the screen.

Note

If the camera image is not displayed, there may be a problem with the camera connection or settings. Check the connection and settings again.

3 Configure the following settings.



Extraction range

Move the four blue circles displayed on the preview screen to select the target area (blackboard or whiteboard) to extract. Take care to not select the parts of the blackboard or whiteboard, such as the frame, not related to the writing on the board.

Board color

Select the type of board for extraction.

[White]: White surface used for writing, such as a whiteboard

[Black]: Dark surface used for writing, such as a blackboard

Text color

Select how to display the extraction result for nonwhite text written on a blackboard.

This setting is enabled only when the board color is set to [Black].

[Color]: White text on a blackboard is output as black text, and non-white text on a blackboard is output in color in the extraction result.

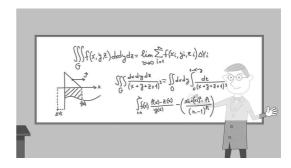
[Monochrome]: White text and non-white text are both output as black text in the extraction result.

Overlap mode

Select whether to superimpose an image of the person in the output over the writing when extracting the handwriting.

You can change the overlap mode using the [Show Person] checkbox. When the checkbox is cleared, only the handwriting is extracted.

When [Show Person] is checked: Superimpose an image of the person writing at the same time when extracting the handwriting.



When [Show Person] is cleared: Output the handwriting extraction only.

$$\iint_{M} f(x, y, \overline{z}) dxdy dz = \lim_{x \to 0} \sum_{i=1}^{n} f(x_i, y_i, \overline{z}_i) \Delta Y_i$$

$$\int_{M} \int_{M} f(x, y, \overline{z}_i) dxdy dz = \lim_{x \to 0} \sum_{i=1}^{n} f(x_i, y_i, \overline{z}_i) \Delta Y_i$$

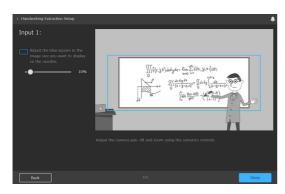
$$\int_{M} \int_{M} f(x, y, \overline{z}_i) dxdy dz = \lim_{x \to 0} \int_{M} \int_{M$$

Person's transparency

When the overlap mode is set to [Show Person], set the transparency of the person to be superimposed by sliding the bar left/right.

4 When finished, click the [Next] button.

5 Set the output image.



If you want to capture not just the extraction range but also the person, the output range must be widened keeping the extraction range in the center. The output range is displayed by a blue frame on the preview screen. Move the bar left/right to change the output range with the extraction range in the center.

This setting is enabled when the overlap mode is set to [Show Person].

6 When finished, click the [Done] button.

The setup is saved in the unit.

Running the Handwriting Extraction application

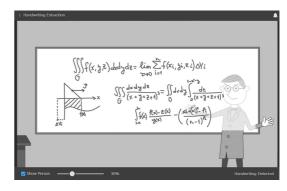
Run this application to extract text and drawings from a specified drawing board area from the input video and then output the extracted video.

1 Select [Handwriting Extraction] from [Applications].

2 Click the [Run] button.

The run screen appears.

You can check the video that is output using the preview image while the application is running.



You can check the operating status of the application in the bottom right of the screen while the application is running.

[Handwriting Detected]: The contents on the drawing board are being extracted.

[Trying to Detect Handwriting]: Extraction cannot be achieved successfully at the current time. Reset the extraction result up to the current time, and start extracting again.

Notes

- Extraction may not start immediately after starting the application due to extraction preprocessing.
- When running, you can change the overlap mode and person's transparency. However, the changes are not saved in the settings.
- During extraction, the extraction may not be successful if there are changes in the environment, such as changes in the brightness of the room.
- The extraction may not be successful depending on the resolution of the input image.

PTZ Auto Tracking Application

This application tracks a moving target, and automatically moves a remote camera to maintain optimum composition while shooting.

Note

The PTZ Auto Tracking option function must be enabled before configuring or running the PTZ Auto Tracking application. Activate the corresponding preinstalled license, or purchase and install a license.

Preparation before setup

1 Connect a camera to the HDMI IN 1 connector, and connect the device to which you want to output the tracking image to the HDMI OUT 1 connector.

Connect the unit and remote camera to a network so that they can communicate using VISCA over IP to control the camera from the unit. Connect using a network connection, as shown in "System Configuration" (page 6).

2 Turn on the camera and peripheral devices.

Notes

- The settings of the remote camera to be connected must be configured beforehand as described in "Input/Output" (page 11).
- It is recommended that the focus, white balance, and exposure of the remote camera be set to Auto beforehand.
- The zoom function of the remote camera uses the optical zoom range only.
- Remote camera settings may be changed from the unit while the application is running.
- The PTZ Auto Tracking application supports the following Sony remote cameras.
 SRG-300H, SRG-301H, BRC-X1000, BRC-H800, BRC-H780, SRG-120DH, SRG-121DH
- For details about other supported remote cameras, contact your distributor.

Configuring the PTZ Auto Tracking application

1 Select [PTZ Auto Tracking] from [Applications].

2 Click the [Setup] button.

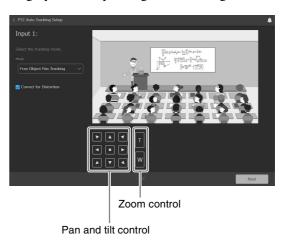
The setup screen appears. A preview of the image from the camera connected to the HDMI IN 1 connector is displayed on the screen.

Note

If the camera image is not displayed, there may be a problem with the camera connection or settings. Check the connection and settings again.

Camera PTZ (pan, tilt, zoom) operation

You can control the PTZ movement of the camera on each of the following setup screens. The controls are common to all screens, but PTZ operations may be grayed out depending on the settings.



3 Configure the following settings.



Tracking mode

Select the tracking mode used for automatic tracking.

[Free Object Pan Tracking]: Track the person moving to the left/right in front of the blackboard or screen.

[Fixed Frame Pan Tracking]: Track the person moving to the left/right in front of the blackboard or screen while giving priority to keeping the contents of the board within the field of view.

Distortion correction

If the screen movement does not stay level when panning, due to the remote camera position, size of the room, or other setup conditions, enable [Correct for Distortion] so that the screen motion stays level.

Note

To apply the appropriate correction, set appropriate values for the camera position setup in step **5**.

4 When finished, click the [Next] button.

5 Configure the following settings.



Tracking object size

Select the size of the object to keep within the image during tracking.

This can be configured when the tracking mode is set to [Free Object Pan Tracking]. It is not displayed when the tracking mode is set to [Fixed Frame Pan Tracking].

[Full Body]: Keep the full body of the person to be tracked within the image.

[Upper Body]: Keep the upper half of the person to be tracked within the image.

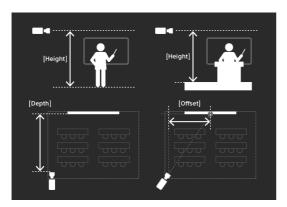
Camera position

Set the distance from the remote camera to the blackboard or screen, the height from the person's feet, and the offset.

[**Depth**]: Specify the horizontal distance from the remote camera to the blackboard or screen (refer to "Depth" dimension in the following diagram).

[Height]: Specify the vertical distance from the feet of the person to be tracked to the remote camera (refer to "Height" dimension in the following diagram).

[Offset]: Specify the horizontal offset distance when the remote camera forward direction (0° pan angle direction) is at an angle to the perpendicular line from the blackboard or screen (refer to "Offset" dimension in the following diagram).



Tips

- The person to be tracked is assumed to move across the front of the blackboard or screen.
- Select the units for Depth, Height, and Offset when entering values.
- The horizontal offset distance is 0 when the remote camera forward direction (0° pan angle direction) is parallel to the perpendicular line from the blackboard or screen (directly opposite).
- When the tracking mode is set to [Free Object Pan Tracking], the unit automatically controls the zoom position of the remote camera and determines the field of view in the zoom direction.

6 When finished, click the [Next] button.

7 Configure the following settings.



Home position

Operate the remote camera using the PTZ controls to move to the camera position (home position) where detection of a person will start. Tracking operation starts from the home position.

Note

When the tracking mode is set to [Fixed Frame Pan Tracking], the recovery position (page 26) cannot be set, so set the home position while taking the area of the board to keep within the image during tracking into consideration. Also, set the home position while taking the detection area within the home position, set in step **9**, into consideration.

8 When finished, click the [Next] button.

9 Configure the following settings.



Detection area

Move the four blue circles displayed on the preview screen to mark the detection area for tracking within the home position.

A person will be tracked when they enter this area.

Sensitivity

Set the response sensitivity for tracking when the person to track starts to move.

[Normal]: Respond with standard sensitivity. [Sensitive]: Respond with higher sensitivity than the [Normal] setting.

Start tracking automatically

Place a check mark in [Start Tracking Automatically] to automatically start tracking when a person is detected within the home position detection area. Leave the checkbox empty when you want to start tracking manually.

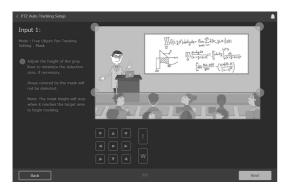
Also, always set [Tracking Start Time] for automatic tracking.

Tracking start time

Automatic tracking starts when a person has been captured continuously for a duration exceeding the time set in [Tracking Start Time].

10 When finished, click the [Next] button.

11 Configure the following settings.



Mask

Set the mask areas in order to prevent false detection of objects other than the person to be tracked during tracking.

Move the four gray circles displayed on the preview screen, as required, to adjust the height to effectively narrow the detection area during tracking.

The mask areas are excluded from the detection target during tracking.

Note

The mask areas must not cover the area specified for the home position detection area.

12 When finished, click the [Next] button.

13 Configure the following settings.



PTZ limits

Specify the range of the pan operation of the camera during tracking. If a range is not specified or the specified range is invalid, the unit automatically sets the range for pan operations.

This can be configured when the tracking mode is set to [Free Object Pan Tracking]. It is not configurable when the tracking mode is set to [Fixed Frame Pan Tracking].

14 When finished, click the [Next] button.

15 Configure the following settings.

When the tracking mode is set to [Free Object Pan Tracking]



Recovery position

Set the camera position, using the PTZ controls, to move the camera to where detection is resumed when the person is no longer visible and tracking is lost during tracking.

This can be configured when the tracking mode is set to [Free Object Pan Tracking]. It is not configurable when the tracking mode is set to [Fixed Frame Pan Tracking].

After tracking is lost, the camera moves to the recovery position and detection restarts. After redetection, tracking restarts automatically when a person has been captured continuously for a duration exceeding the time set in [Tracking Start Time].

Note

It is recommended that you set the camera view for the recovery position to a slightly wider view than the home position, but re-detection and tracking may not start correctly depending on the configured position.

Tracking lost wait time

Set the wait time from when the person being tracked is no longer visible until tracking is deemed to be lost.

This can be configured when the tracking mode is set to [Free Object Pan Tracking]. It is not configurable when the tracking mode is set to [Fixed Frame Pan Tracking].

When the tracking mode is set to [Fixed Frame Pan Tracking]



Board limits

When the tracking mode is set to [Fixed Frame Pan Tracking], the person is tracked while moving left/right in front of the blackboard or screen while giving priority to keeping the contents of the board within the field of view.

Move the four blue circles displayed on the preview screen to set the board limits to define the capture area to be maintained on the screen when panning.

16 When finished, click the [Done] button.

The setup is saved in the unit.

Running the PTZ Auto Tracking application

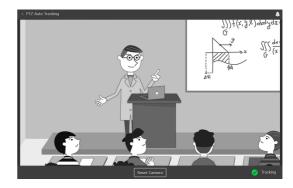
Run this application to track a person captured by the camera, according to the setup, and to output the tracking image.

1 Select [PTZ Auto Tracking] from [Applications].

2 Click the [Run] button.

The run screen appears.

You can check the video that is output using the preview image while the application is running.



You can check the operating status of the application in the bottom right of the screen while the application is running.

[**Detecting**]: Person is detected at the home position. A face frame is attached to the person.

[**Tap on Target Face**]: In this state, you can select the face frame of a person to be tracked manually. Select a face frame.

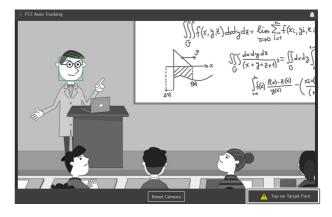
[Tracking]: Person was detected and is being tracked.

[Target Lost]: Person being tracked is no longer visible and tracking has been lost. If the tracking mode is set to [Free Object Pan Tracking], the camera moves to the recovery position and detection restarts.

To start tracking manually

When [Start Tracking Automatically] is disabled, you must select the person to be tracked manually while the application is in the [Tap on Target Face] state. When [Start Tracking Automatically] is enabled, you can also select a person while the application is in the [Detecting] state, before tracking normally starts, to start tracking that person manually.

In either case, select a displayed face frame to select the target.



To return to the home position

Tracking a person may not be successful occasionally, depending on their movement or clothing. When the unit can no longer track correctly, the unit automatically attempts to re-detect a person. You can also click the [Reset Camera] button to restart tracking detection from the home position.

Close-up by Gesture Application

This application interprets specific gestures of a person, from the video, and automatically zooms in on the corresponding area. You can display two images (a wide angle view and zoomed view) in real-time.

The function is triggered on when a person stands up from a seated position. The application electronically zooms in on the area around that person (a close-up) and outputs the zoomed image. When the person sits down, the function is triggered off, the zoom is canceled, and the image returns to the previous state. The original image can also be output at the same time as the zoomed image.

Note

The Close-up by Gesture option function must be enabled before configuring or running the Close-up by Gesture application. Activate the corresponding preinstalled license, or purchase and install a license.

Preparation before setup

1 Connect a camera to the HDMI IN 1 connector, and connect video output devices to the HDMI OUT 1 and HDMI OUT 2 connectors.

The video input on the HDMI IN 1 connector is output unchanged from the HDMI OUT 1 connector. The automatic zoomed close-up image is simultaneously output from the HDMI OUT 2 connector. Connect appropriate output devices to each output.

2 Turn on the camera and peripheral devices.

Tips

- Position and configure the camera connected to the HDMI IN 1 connector beforehand so that the image captures the area to detect when a person stands or sits.
- It is recommended that the focus, white balance, and exposure of the camera connected to the HDMI IN 1 connector be set to Auto beforehand.
- A camera that supports 4K (3840×2160) output is recommended.

Configuring the Close-up by Gesture application

1 Select [Close-up by Gesture] from [Applications].

2 Click the [Setup] button.

The setup screen appears. A preview of the image from the camera connected to the HDMI IN 1 connector is displayed on the screen.

Note

If the camera image is not displayed, there may be a problem with the camera connection or settings. Check the connection and settings again.

3 Configure the following settings.



Detection area

Move the four blue circles displayed on the preview screen to mark the detection area for detecting the stand-up and sit-down triggers.

Make the detection area large enough to show the person's face when they are standing.

The dotted blue line indicates the area previously set.

[Duration Time]

Set the maximum close-up duration for when the image is zoomed in response to a stand-up trigger. The zoom is automatically canceled when the close-up duration elapses, if a sit-down trigger is not detected beforehand.

Sensitivity

Select the sensitivity for detection of the stand-up and sit-down gesture trigger actions.

[Weak]: Sensitivity weaker than [Medium].

[Medium]: Standard sensitivity of the unit.

[Strong]: Respond with higher sensitivity than the [Medium] setting.

- 4 When finished, click the [Next] button.
- 5 Maximum and minimum sizes for detection



Set the maximum size and minimum size of the screen that would be fully occupied by a person when standing.

Move the four blue circles displayed on the preview screen to mark the maximum size. Move the four purple circles displayed on the preview screen to mark the minimum size.

This is used to distinguish between the difference in size that occurs between a person standing near the front and a person standing further away when viewed from the camera.

6 When finished, click the [Done] button. The setup is saved in the unit.

Running the Close-up by Gesture application

Run this application to automatically trigger the zoom function when a person stands up and to cancel the zoom when a person sits down.

- Select [Close-up by Gesture] from [Applications].
- 2 Click the [Run] button on the screen.

The run screen appears.

When zoom is active, the normal image is shown on the right and the close-up image is shown on the left.



Notes

- The close-up operation may not function correctly if the focus or exposure is not properly set for the detection area image captured by the camera.
- The close-up operation may not function correctly depending on the density of people in the detection area, the size of the person, and the attire of the person.
- The resolution of the close-up output image may be reduced depending on the resolution of the input image from the camera and the close-up zoom magnification.

Real-time Cropping Application

This application simultaneously displays a wide-angle view and a cropped view, from a single camera, by cutting out a desired portion of the whole view in real-time.

Tip

The Real-time Cropping application can be configured and run without an option license for the Real-time Cropping application.

Preparation before setup

1 Connect a camera to the HDMI IN 1 connector, and connect video output devices to the HDMI OUT 1 and HDMI OUT 2 connectors.

The video input on the HDMI IN 1 connector is output unchanged from the HDMI OUT 1 connector. The cropped image is simultaneously output from the HDMI OUT 2 connector. Connect appropriate devices to each output.

2 Turn on the camera and peripheral devices.

Tips

- Position and configure the camera connected to the HDMI IN 1 connector beforehand so that the field of view captures the area to crop.
- A camera that supports 4K (3840×2160) output is recommended.

Configuring the Real-time Cropping application

- 1 Select [Real-time Cropping] from [Applications].
- 2 Click the [Setup] button.

The setup screen appears. A preview of the image from the camera connected to the HDMI IN 1 connector is displayed on the screen.

Note

If the camera image is not displayed, there may be a problem with the camera connection or settings. Check the connection and settings again.

3 Configure the following settings.



Crop area position

Move the blue frame displayed on the preview screen to specify the crop position.

Crop area size

Move the four blue circles displayed on the preview screen to specify the size of the crop area.

4 When finished, click the [Done] button.

The setup is saved in the unit.

Running the Real-time Cropping application

Run this application to simulate the output of two cameras by showing a main image and a cropped image.

Select [Real-time Cropping] from [Applications].

2 Click the [Run] button.

The run screen appears.

The normal image is shown on the right and the cropped image is shown on the left.



Notes

- You can change the crop area position while the application is running, but the changes are not saved in the settings.
- The resolution of the close-up output image may be reduced depending on the resolution of the input image from the camera.

Appendix

Message List

The following messages may appear on the unit. Perform the following as necessary.

LED indicators

LED	Meaning and solution
STATUS LED is red	The unit is not connected to the network. Check the network cable connection.
STATUS LED is flashing red	A problem, such as high temperature, occurred in the unit. Turn off the unit and allow it to cool before turning the unit on again.
POWER LED is green and STATUS LED is off	If this state occurs after the unit is powered on, the unit did not start up correctly. Disconnect the AC adapter, and then reconnect it to turn the unit on.

Web browser display

Message	Meaning and solution
The device's temperature is high. Shut down the device and wait until it has cooled off before proceeding.	Power off the unit and wait until it has cooled down. Check that the temperature has decreased before connecting the power again to start the unit.
No HDMI Input Signal There is no HDMI input signal. Correctly connect a device with an HDMI signal.	There may not be an input device connected correctly to the HDMI IN connector. Check the input device and its connection.
Incorrect HDMI Input The HDMI Input signal format is incorrect. Switch the HDMI input signal.	The HDMI input signal may not be in a format supported on the unit. Check the input signal.
Copyrighted Input Cannot display copyrighted signals (HDCP). Change the input signal.	An input signal protected using HDCP may have been input on HDMI IN. Check that the input signal is not protected using HDCP.
License Will Expire The license will expire soon. Please renew the license.	The license for the currently active option function will expire soon. To continue using the option function, purchase and activate a license.
The license for operating the application is invalid. Please validate the license.	An option function license required for the application has not been installed. Activate a pre-installed license, or purchase and install a license.
Check the software version.	Check that the software update was completed successfully or check the software version.
Connected camera is not compatible. Connect a compatible camera.	An application may not function because a camera that is not compatible is connected to the unit. Check the camera. Also, check that the camera to be connected is configured correctly in [Input/Output] (page 11).
A PTZ capable camera is not connected.	The camera may not be connected properly using a network cable or the camera may be turned off. Check the connection status and power source. Also, check that the camera to be connected is configured correctly in [Input/Output] (page 11).

Troubleshooting

Before requesting service, check the following as a guide to troubleshooting the problem. If the problem persists, consult your Sony dealer.

Symptom	Cause	Solution
The unit does not turn on.	The AC adapter is not firmly connected to the power connector.	Insert the power cord firmly as far as it will go.
	The power cord is not firmly connected to the AC adapter or the power outlet.	Insert the power cord firmly as far as it will go.
There is no picture on monitor or external device connected to the HDMI output.	The HDMI cable is not connected correctly.	Check the input, external device, and their connection.
	The HDMI output video format is not set correctly.	Check the output video format of the unit and the input video format of the external device.
	The camera or other device connected to the HDMI input may not be turned on.	Check the power source of the camera or other connected device.
	The output video format of the camera or other device connected to the HDMI input is not set correctly.	Check the output video format of the camera or other device.
An application will not run.	The option function required for the application is not enabled.	Purchase and install a license or activate a pre- installed license to enable the option function.
Cannot install a license.	The correct license file for the target device is not installed.	The Unique Device ID used when the license file was issued may not have been specified correctly. Check the Unique Device ID on the [License] screen.
Cannot connect to the network.	_	Check that the network cables are connected correctly to the unit, router, and computer.
	_	Enable DHCP on your router.
	_	A network cable may be damaged. Replace damaged cables.
The problem persists after trying all solutions.	_	Disconnect the power cord plug from the AC outlet, then reinsert it into the AC outlet after waiting a while.

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The source code is provided on the internet. Use the following URL and follow the download instructions. http://oss.sony.net/Products/Linux

We would prefer that you do not contact us about the contents of the source code.

Specifications

Video input signal

HDMI IN 1 connector

3840×2160/29.97p 1920×1080/59.94p 3840×2160/25p 1920×1080/50p

HDMI IN 2 connector

1920×1080/59.94p 1920×1080/50p

Video output signal

HDMI OUT 1 connector

3840×2160/29.97p 1920×1080/59.94p 3840×2160/25p 1920×1080/50p

HDMI OUT 2 connector

1920×1080/59.94p 1920×1080/50p

Audio input

MIC IN connector

Stereo, ø3.5 mm mini jack, plug in power 5 V (1)

Note

Not supported in the current software version.

Input/output connectors

HDMI IN 1 / HDMI IN 2 connectors

HDMI connector (Type A) (2)

HDMI OUT 1 / HDMI OUT 2 connectors

HDMI connector (Type A) (2)

LAN RJ-45 (1000BASE-T/100BASE-TX/

10BASE-T)

Power IEC 60130-10 Type A (5.5 mm outer

diameter, 2.5 mm inner diameter)

General

Input voltage 12 V DC (Use an AC adapter (not

supplied))

Power consumption

40 W with 12 V DC input

Operating temperature

5 °C to 40 °C (41 °F to 104 °F)

Storage temperature

-20 °C to +55 °C (-4 °F to +131 °F)

External dimensions

See "External Dimensions" (page 34).

Mass Approx. 860 g (1 lb 14 oz)

Design and specifications are subject to change without notice.

External Dimensions

